



CLIENT DRUG CONSULTATION REQUIREMENT FOR VETERINARIANS

FREQUENTLY ASKED QUESTIONS

- 1) Q: Do clients need to sign a waiver if they decline the drug consultation?
A: The law does not require a signed waiver as documentation. The law only requires that it be noted in the medical record that a drug consultation was offered and either provided or declined.
- 2) Q: Can emailing clients or providing clients written information about the drug(s) fulfill the drug consultation requirement?
A: Simply giving printed information or emailing information about a drug does not completely suffice because the law requires that the veterinarian offer a drug consultation to the client. Written information about the drug(s) should be provided if the client requests them and they are available.
- 3) Q: Does the consultation need to be in person or can it be done over the phone?
A: The law states that the consultation may be conducted either in person or via electronic means. Examples of electronic means may include email, texting, facetime, or other electronic platforms which facilitate two-way communication.
- 4) Q: If the client requests written information about the drug, can the insert that comes with the drug suffice?
A: If the client requests information, the following must be provided to them if available:
- (1) The name and description of the dangerous drug.
 - (2) Route of administration, dosage form, dosage, duration of drug therapy, the duration of the effects of the drug, and the common severe adverse effects associated with the use of a short-acting or long-acting drug.
 - (3) Any special directions for proper use and storage.
 - (4) Actions to be taken in the event of a missed dose.
 - (5) If available, precautions and relevant warnings provided by the drug's manufacturer, including common severe adverse effects of the drug.

While some of the information above may be included on a drug package insert, some of it likely is not and therefore should be compiled from other sources.

- 5) Q: Where can I find information about drugs to share with clients?
A: Here are some potential sources for drug information:
- Plumbs Veterinary Medication Guides Online (plumbsveterinarydrugs.com)
 - Drugs.com (drugs.com/vet)
 - Bayer online Veterinary Drug Compendium (bayerall.cvp-service.com)
 - Individual drug web pages (available through product manufacturer)
 - DVM may compile the information in a handout

- [VIN Online \(Veterinary Information Network\)](#)
- [1800PetMeds.com](#)