

Nametag Requirement for Veterinary Premises Staff

Pursuant to California Assembly Bill 1535, select veterinary staff members will be required to wear nametags when interacting with the public commencing January 1, 2023. The law states:

California Business and Professions Code section 4826.3.

(a) Notwithstanding any law, a veterinary technician, veterinary assistant, and veterinary assistant controlled substances permitholder registered in this state shall wear a name tag identification in at least 18 point type in any area of the veterinary premises that is accessible to members of the public. The name tag shall include the veterinary technician, veterinary assistant, and veterinary assistant controlled substances permitholder's name, and if applicable, the license, registration, or permit type and number issued by the board.

(b) A person subject to the requirement in subdivision (a) may remove the name tag when working with or handling animal patients.

(c) This section shall become operative on January 1, 2023.

Frequently Asked Questions

- Q: Who is required to wear a name tag in a registered veterinary premises?
 A: Everyone who interfaces with the public, other than veterinarians.
- 2) Q: What must be included on the name tag?
 - A: The name tag shall include the veterinary technician, veterinary assistant, and veterinary assistant controlled substances permitholder's name, and if applicable, the license, registration, or permit type and number issued by the board.
- 3) Q: When must the name tag be worn by staff?
 - A: When the staff member is working in any area of the veterinary premises that is accessible to members of the public. If the staff member is working with or handling animal patients in an area of the premises where the public does not have access, then the name tag may be removed.
- 4) Q: I am a veterinary assistant, what is my name tag requirement?
 - A: Effective January 1, 2023, veterinary assistants are required to wear a name tag identification in at least 18-point type in any area of the veterinary premises that is accessible to members of the public. Your name is the only thing required for your identification.
- 5) Q: I am a Veterinary Assistant Controlled Substances Permit (VACSP) holder, what is my name tag requirement?
 - A: Effective January 1, 2023, you are required to wear a name tag identification in at least 18-

point type in any area of the veterinary premises that is accessible to members of the public. The name tag shall include your name, permit type, and permit number issued by the Veterinary Medical Board (VMB).

- Q: I am a registered veterinary technician (RVT), what is my name tag requirement?
 A: Effective January 1, 2023, you will be required to wear a name tag identification in at least 18-point type in any area of the veterinary premises that is accessible to members of the public. The name tag shall include your name, registration type, and registration number issued by the Veterinary Medical Board (VMB).
- 7) Q: Does the name tag require both my first and last name?
 - A: No. Since the law does not specify the *type* of name (full name, first name, last name, legal name, registered name, etc.), as long as it is *a* name, it will be deemed compliant by the Veterinary Medical Board (VMB).
- 8) Q: Instead of wearing a name tag, would an embroidered shirt meet the requirement?
 A: Provided that the requisite information is embroidered in at least an 18 point font type, then an embroidered identification will be deemed compliant by the Veterinary Medical Board (VMB).
- 9) Q: Who enforces the name tag requirement?
 - A: The <u>California Veterinary Medical Board (VMB)</u> will enforce the requirement during routine veterinary premises inspections or as part of an investigation pursuant to a received complaint.
- 10) Q: Where can I get compliant name tags printed?
 - A: The CVMA has created a member benefit with The Caste Press to assist in compliance with not only name tags, but other printing needs including controlled substance (security) prescription pads. Providing printing services throughout California, The Castle Press is an approved security pad printer by the California Attorney General and is also familiar with name tag printing requirements. CVMA members may access a 10% discount on a variety of printing needs, including security prescription pads and nametags. In addition, members will receive printing discounts on regular prescription pads, letterhead, business cards, and more. To access this member benefit, login to cvma.net and go to the Membership section, then select Member Benefits and Services or go to <u>castlepress.net/cvma</u> and create an account.